Survey to Chief APOs

Issue: UCM Backup Server

Question (from Lebanon County):
UCM Counties - Are you aware if your IT department has a redundant server set up for your UCM network in the event the main server goes down? Or..what is your backup server set up.

Cumberland County

Cumberland doesn't have a backup server to rely on if the main server goes down.

Lancaster County

Here is the response I received from my county IT:

Our UCM is hosted on servers at CCAP so county IT doesn't have access to them. I'm sure that CCAP has some type of redundancy in place, but I'm not sure what the exact set up would be. At this at this point most (if not all) counties have CCAP hosting the environment so the question that she is asking would better be posted to CCAP than individual counties.